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## Summary

Devops professional with 5 years of experience in providing IT infrastructure management for distributed deployments, and leading virtual machine provisioning, configuration and update projects.

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## Education

### Krebs Mountain College

Bachelor's Degree in Computer Science • Houston, Texas

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## Skills

Linux, Shell Scripting, Java, Kubernetes, Aws, Ansible, Python

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## Experience

### Wattlebone Systems

Development Operations Engineer • Houston, Texas

03/2020 - Present

- Managed a team of 3 developers to implement and maintain a custom CRM system for the company
- Did lead projects for 3 client projects, resolving issues in 2 weeks or less on average
- Increased the revenue per customer by 7%
- Met with clients and analysts to demonstrate solution's effectiveness, refine user interface and develop new features
- Maintained systems and kept operational and technical documentation for client projects
- Collaborated with software engineers to create innovative solutions, such as custom dashboards, reporting and integration with third-party ERP and CRM systems
- Researched and implemented best practices based on data from company research and reviews of industry and competitor products to increase performance

### Perpetual Software

Sr. Devops Engineer • Houston, Texas

07/2018

- Implemented a devops process and toolchain that allowed for increased engineering velocity and reduced architectural complexity.
- Researched new and emerging technologies to improve the company's overall IT capabilities
- Managed the 12+ developers using an Agile methodology, creating a culture of continuous improvement and empowerment
- Provided solutions to resolve build and deploy issues that prevented 2,000+ updates from successfully deploying
- Researched and deployed new software to meet the company's infrastructure requirements for the new year

### Somewhere

Sr. Devops/Aws Engineer • Houston, Texas

10/2016

- Implemented a web-based communications portal for all staff members
- Maintained close relationships with clients and community at large through social media, email and phone
- Created a culture of open communication and transparency by regularly attending staff meetings and keeping all team members informed of important company events
- Created a culture of trust and respect by forming and holding regular one-on-one mentoring sessions with team members
- Delivered high service levels by maintaining a 95% service level agreement rate during peak times

- Increased efficiency by using the latest technologies, including AWS, AWS Lambda, AWS CloudFormation, AWS CodeStar, AWS SDKs, AWS Virtual Private Cloud and more